Need help with insurance terms? Just ask Alexa on all Amazon Echo devices. She’ll let you know what insurance terms mean in simple, easy-to-understand language. So you can feel health-care confident in every choice you make. From making an open enrollment decision – to understanding an explanation of benefits (EOBs), we can all agree that insurance jargon can get in the way.

Enable the new Answers by Cigna skill for Amazon Alexa however it’s easiest for you:

› **Using your Alexa-enabled device:** Simply say “Alexa, enable Answers by Cigna.” Once you hear a tone, say “Alexa, Open Cigna.”

› **Using the Alexa App or Amazon.com:** Enable the skill from the Amazon Alexa Skills Store.*

Once you’ve gotten the answers you need, simply say “Alexa, stop” to close the skill. Remember, you can always say “Alexa, ask Cigna...” to ask about another health care term.

For example, to begin just say:

“Alexa, ask Cigna what is Coinsurance?”

Alexa answers with:

“Coinsurance is a portion of the cost you pay for covered health services after your health plan starts to pay. This is usually once the deductible has been met. Coinsurance may also refer to the percentage of covered expenses paid by a health plan.”

Enable the Answers by Cigna skill for Amazon Alexa today. And take health care into your own hands – without so much as lifting a finger.

*Amazon terms and conditions apply. Standard mobile phone carrier and data usage charges also apply.

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